eService 6.6.5 Field Deployment Instruction

Installation Image:

eService:

X:\IT\Install\eService\Production\Release Candidate\eService R6.6.5\ SanjeleServiceProductionSetup.msi

eService Express

X:\IT\Install\eService\Production\Release Candidate\eServiceExpress\ EServiceExpress\_1.2\_production\_1.2.1.17 Setup.msi

Installation Steps:

1. Connect Toughbook to Sanjel network.
2. Stop Data Collector & eService Express on Toughbook.
3. Zip c:\eServiceR6Data folder to eServiceR6Data\_[ToughbookName].zip
4. Copy zip file to P drive archive folder.
5. Delete c:\eServiceR6Data folder.
6. Uninstall eServiceR6 previous version from Control Panel
7. Install eService R6.6.5
8. Run eService R6.6.5 to re-create data folder and download reference data
9. Run eService Express installation package.
10. Reboot Toughbook to restart Data Collector and eService Express.